



Lingmo



User Manual

Understand the World

Leading edge language translation technology for the global market

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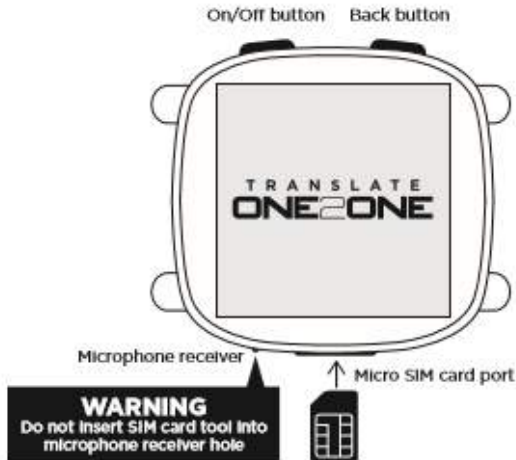


Included in the Translate One2One Travel Pack

- 2 x Earpieces
- 2 x Headstraps
- 2 x USB Charging cables
- ** Micro SIM Card not included.

Instructions

Welcome to Translate One2One!



- 1 Before you start purchase a Micro SIM Card.
- 2 Turn on your Translate One2One by pressing and holding the On/Off Button for a few seconds.
- 3 **WARNING:** Do not insert SIM Card tool into Microphone receiver hole. To open SIM card slot use SIM card tool and gently press on corner of the slot.
- 4 If you are located in the North and South America insert SIM Card into earpiece with coloured dot. If you are located in Asia, Africa, Europe and Oceania use the unlabelled earpiece. www.lingmo.global/lingmo_manuals
- 5 Download the Translate One2One User Guide PDF at www.lingmo.global/usermanual

Need help? Contact us at lingmo.global/contactus  **Lingmo**

WARNING: Insert SIM Card into correct earpiece depending on region you are located in

- The Two earpieces are made for different regions
- Insert SIM card into earpiece with coloured dot on reverse if you are located in North and South America (The Americas)
- If you are located in Asia, Africa, Europe and Oceania insert SIM card into unlabelled earpiece



About Translate One2One

- Translate One2One is an independent wearable translation earpiece powered by IBM Watson Artificial intelligence technology
- Offering 27 languages that can be translated across spoken and written communication in real time
- Translations are 85% accurate
- Translates effortlessly and effectivity in an average of 5 seconds
- Uses Artificial Intelligence technology that can detect nuances and dialect
- Compatible with Bluetooth devices
- Operated via a SIM Card without relying on Wifi Connectivity
- Translate One2One uses an Android Operating System

Languages

Arabic, Catalan, Chinese, Czech, Danish, Dutch, English (UK) and (US), Finnish, French, German, Greek, Hindi, Hungarian, Indonesian, Italian, Japanese, Korean, Norwegian, Polish, Portuguese, Portuguese (Brazilian), Russian, Slovak, Spanish, Swedish, Thai and Turkish.

How the guide works

- The guide will show you a step by step guide on how to operate Translate One2One
- It will show features of the technology including the translation and operating system
- In addition to this user guide there is also a video that explains how to operate Translate One2One.

WARNING: Insert SIM Card into correct earpiece depending on region you are located in

- The Two earpieces are made for different regions
- Insert SIM card into earpiece with coloured dot on reverse if you are located in North and South America (The Americas)
- If you are located in Asia, Africa, Europe and Oceania insert SIM card into unlabelled earpiece

Getting to know your Translate One2One

Earpiece



Charging your Translate One2One devices



The magnetic USB charger connects to the rear side of each device. Simply lay the charger over the charging panel and it will connect



Fully charged within approx. 2.5 hours
 Battery Life 6 hours (Consistent use)
 Battery Life 8-9 hours (Intermittant Use)

SIM Cards

WARNING – Please read carefully

The Translate One2One Travel pack comes with two earpiece devices. (Micro SIM Card is not included)

Primary Device: A SIM Operated Device

Secondary Device: Non SIM Device

A Micro SIM Card will need to be inserted into one of the earpieces depending on your regional location.

- The earpiece with a coloured dot on the reverse is for Primary use with a SIM Card in the Americas
- The other earpiece without a sticker is for use for the rest of the world. (See map below)

.When traveling into a region outside your primary region you will need to use the other earpiece as your Primary device..

1900 HMz Regions (Coloured dot device)

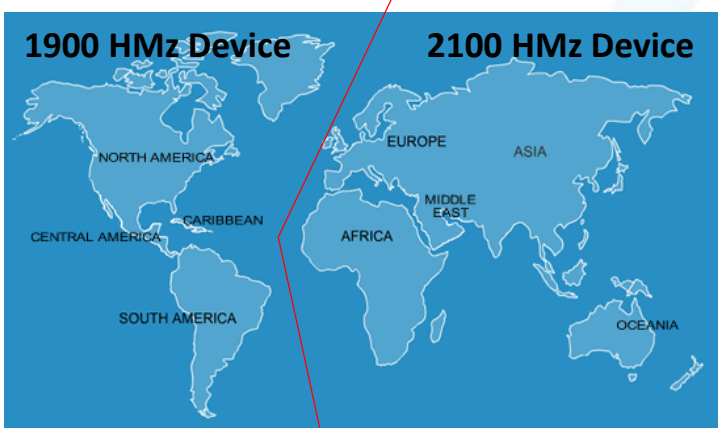
North and South America. (Western Hemisphere)

- North America
- South America
- Caribbean
- Latin America

2100 HMz Regions (Unlabelled device)

EMEA and APAC countries

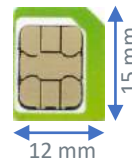
- Europe
- Asia
- Africa
- Oceania



2100 HMz Device



1900 HMz Device



Micro SIM
15mm x12mm



Use SIM Card tool to open up SIM card port



Open up SIM card port fully before inserting SIM Card



Insert SIM Card and close port

** SIM Card may take up to 24 hours to activate

Attaching the head strap to the earpiece



Insert the Earpiece hanger into the head strap hole on the right



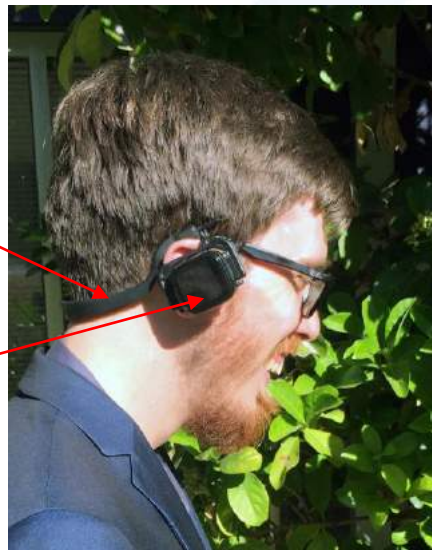
Secure the earpiece and backstrap in place



The head straps can be moulded into the shape of your head by gently applying pressure

Translate One2One headstrap is ergonomically designed to sit around the lower part of your head.

The ear piece sits over your right ear.



Switching on / off Translate One2One



Switch ON Translate One2One by holding the  button for 2 seconds

Do this on both earpieces



Switch OFF Translate One2One by holding the  button for 2 seconds

Do this on both earpieces

Navigating around Translate One2One



Scroll across to view the other Translate One2One features



Press  to go back or return to main screen



Press the two arrows to repeat the translated conversation

Android Features



MAKE AND RECEIVE CALLS



SEND AND RECEIVE SMS



SEND AND RECEIVE EMAILS



BROWSE THE INTERNET



WECHAT

ADDITIONAL FEATURES:

- ADDRESS BOOK
- MUSIC PLAYER
- SOUNDS RECORDER
- CALENDAR
- CALCULATOR
- CLOCK
- TO DO LIST
- EMERGENCY ALERTS
- DOWNLOADS
- FILE MANAGER

Using the two Translate One2One devices to have a conversation



On the SIM Operated Device, press Lingmo Earpiece to activate the Translation App



Press Voice to Voice to open up new screen depicting the flag in the chosen languages



Press 'Translation Between' to select languages

Once the flags are shown on the SIM Operated Device press 'One2One remote' on the Secondary Device and it will automatically connect to the SIM Operated Device



Scroll down to select language to Translate From by pressing a flag



If Secondary device does not connect press 'Connect' on the Secondary Device screen



Scroll down to select language to Translate to by pressing a flag



Confirm the language selections are correct by pressing the '✓'
Add translation selection to 'Favourite' for future use



The SIM Operated Device will depict the primary language and the Secondary device will show the other chosen language



Press the Primary language flag and wait for the beep and start speaking.
You have approximately 2 seconds to start the conversation after you hear the beep.



The Microphone screen will appear on the SIM Operated Device only



Tap the screen to end recording



Press the back button the Secondary device to close the remote access

The translated conversation will come through both earpieces



The spoken conversation will appear as text in both languages on the Sim Operated Device



The secondary user can return the conversation by pressing on their device after the beep and tapping it again to finish the recording



Using the SIM Operated Earpiece by itself or when connected to a Bluetooth speaker



On the SIM Operated Device, press Lingmo Earpiece to activate the Translation App



Press 'Voice to voice' to start translation



Press the top left (flag) to start talking



Press 'Translation Between' to select languages



Wait for the beep and start talking



Scroll down to select language to Translate From by pressing a flag



Translation will be played and the text will appear in the primary language and then the translated language



Scroll down to select language to Translate to by pressing a flag



Confirm the language selections are correct by pressing the '✓'

Click here to add translation combination to 'Favourites' for future use



For the secondary user to start a conversation press the secondary flag and starts speaking



Translated language shown on the secondary device

Press 'Repeat' to replay the voice to voice translation.



Press History to view the users favourite language translations



The primary language will be heard. Text will appear in the spoken language and translated language.




The History screen allows the user to quickly select previously used language combinations by pressing the desired flags



Press  to return back to the menu screen



Press  twice to return back to the app screen



Press Favourites to view the users favourite language translations



The Favourites screen allows the user to quickly select their favourite language combination by pressing the desired flags



Press  to return back to the menu screen


Pairing devices

Pairing the Primary device to a Bluetooth speaker



Navigate to 'Settings' on the Primary device and press icon



Select Bluetooth Device and press  to return to main menu




Switch on 'Bluetooth' by sliding bar across to the right and click on Bluetooth

Pairing Translate One2One Devices together



Navigate to 'Settings' on the Primary device and press icon



Press Pair and accept. Devices are now paired. Press  to return to main menu



Switch on 'Bluetooth' on BOTH devices by sliding bar across to the right and click on Bluetooth




Press Translate One2One on the top of the screen on BOTH and press Translate One2One on the bottom of the screen

Connecting Primary Device to Wi-Fi



Navigate to 'Settings' on the Primary device and press icon



Click on Wi-Fi and enter password if required
Press  to return to the home screen



Switch on 'Wi-Fi' by sliding bar across to the right and press Wi-Fi to enter menu

To update Official Lingmo Apps

- Lingmo Earpiece
- One2One Remote



1. Navigate to Google Play Store icon
2. Sign to personal Google Play Store account and follow prompts
3. Search 'Lingmo' in Play Store
4. If updates are available, update Lingmo Earpiece and One2One Remote Apps

How does the Translate One2One work?

Translate One2One are earpieces that allows users to communicate between two languages.

To use the Translation One2One translation service, insert a MICRO SIM card into the primary earpiece, select Lingmo Earpiece App to open the translation program. Select Voice to Voice, select the Translation from and to language, place the earpiece on your ear, talk and the translated language can be heard via the earpiece.

To use the 2nd earpiece and communicate with another person, connect this earpiece to Bluetooth via the One2One app and select the language the 2nd person speaks. Communication can then be performed between the two earpieces. You need to connect them via Bluetooth in the settings first, then open each app on the device.

When do I know when to start speaking?

After you have pressed the flag you will hear a beep which is the prompt to start speaking. You will have approx. 2 seconds after the beep to start speaking. If you take longer than 2 seconds to start your conversation simply repeat the process within the given timeframe.

How does the secondary user operate the earpiece?

The secondary user will hear the conversation through their earpiece and can reply by touching their screen and speaking. The secondary person will need to be standing within a metre of the primary user.

How will I know which earpiece to use in what region?

Translate One2One allows users to be able to use the earpieces around the world. The earpiece marked with 1900 sticker is the primary earpiece to use with a SIM if you are in the Western Hemisphere. The earpiece without the sticker is for primary use in Europe, Asia, Africa and Oceania. The secondary earpiece will be connected to the primary earpiece via Bluetooth and therefore doesn't require a SIM card.

Does a SIM Card come with my Travel Pack?

No. You will need to purchase a Mirco SIM Card compatible to the country you are in. The Mirco SIM dimension is 12mm x 15mm.

Why does Translate One2One offer both SIM Card and WiFi & Bluetooth connectivity?

Translate One2One was designed so the user did not have to rely on WiFi or Bluetooth connectivity to operate because when travelling WiFi and Bluetooth Signals can be weak. By operating from a SIM Card, Translate One2One will have a faster translation time which in turn initiates a lifelike conversation speed.

Will it translate my dialect?

Yes. Translate One2One is powered by IBM's Watson Artificial Intelligence. The more Translate One2One is used the smarter the technology becomes at understanding your dialect and nuances.

How accurate is the translation?

The translation accuracy is 85%. Translate One2One is powered by IBM's Watson Artificial Intelligence. The more Translate One2One is used the smarter the technology becomes at understanding your dialect and nuances.

How fast will Translate One2One translate a conversation?

The average translation time 5 seconds. Translation time will depend on the connectivity and is speed of the internet provider. For the best results, we suggest using a SIM Card



What features does the Translate One2One have?

Translate One2One can translate 27 languages identifying both phrases and statements simultaneously. It is run from the Android Operating System and therefore Translate One2One can make phone calls, send/receive text messages, send/receive emails, browse the internet and much more!

Does Translate One2One require a phone app to work?

No. The Translate One2One earpiece is independent from a smart phone or app and works off a mobile SIM card instead.

Can Translate One2One be used offline?

No. Translate One2One needs to be connected to the Lingmo Earpiece App built within the Translate One2One software to work.

What do you do if you get a Push Update notification?

From time to time, Lingmo International will send software updates as and when they become available. These updates have been tested in house and therefore can be updated by following the prompts.

What is the return policy?

If you believe your device is faulty, please email talk2me@lingmo.global

Returns will only be accepted if the entire Translate One2One Travel Pack is received in protective packaging to Lingmo International Pty Ltd, PO Box 6021 West Gosford NSW 2250 Australia. All postage, taxes and import taxes to be covered by the user.

How long is the warranty?

Translate One2One has a 12-month manufacturer warranty.

Not found the answer you require?

No problem, please email Talk2me@lingmo.global and we will do our best to respond to your query.